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NOVO Mail

Simple.Automated.Smart.

AUTOMATE LABOUR-INTENSIVE EMAIL PROCESSES EASILY - WITH NOVO MAIL

The smart email processing solution **NOVO Mail analyses** incoming emails, **extracts** data and **automatically assigns** them to the correct systems.

ORDERS APPLICATIONS REQUESTS
ADDRESS CHANGES INVOICES
INVOICES APPLICATIONS
ORDERS REQUESTS
ADDRESS CHANGES

PREVIOUSLY MANUAL PROCESSING…

Business emails contain a wide variety of information. **Invoices, applications, address changes** and **other requests** are often sent **in a single email.** Employees have to check these messages manually, feed data into the relevant business processes and also promptly write a suitable reply email.

This blocks resources which are then not available for other valuable activities.

… NOW AUTOMATED WITH NOVO MAIL!

With the email automation solution NOVO Mail, you can drastically reduce email processing times. **NOVO Mail automatically analyses which customer, which request and which business process is involved.** Thanks to an easily trainable AI system, content in emails and their attachments is recognised precisely - offering immense potential for automation.

This allows you to gain valuable business data and complete business processes with a high degree of automation in seconds.

NOVO Mail
Simple.Automated.Smart.

We advise you.
We support you.
We guide you.
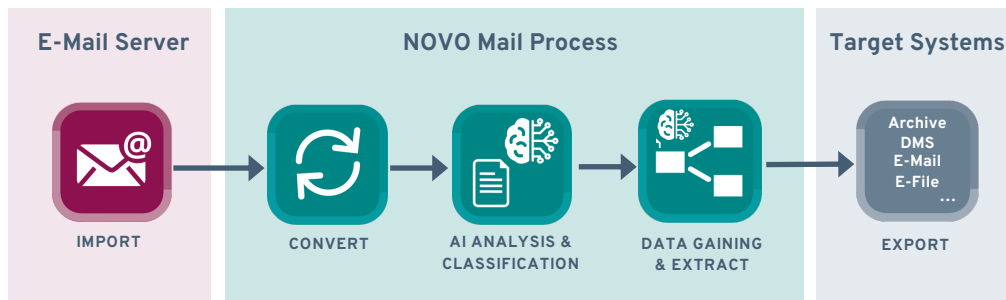Benefit from our longstanding expertise!

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AUTOMATE E-MAILS SIMPLY AND SMARTLY
IN THE 3-STEP MODEL

NOVO Mail automates your manual and time-consuming decision-making processes:
Email content & attachments are imported, converted to PDFs, then categorised using various tools and the obtained information is extracted for further processing and routed to the appropriate target system.

E-Mail Server	NOVO Mail Process			Target Systems
IMPORT	CONVERT	AI ANALYSIS & CLASSIFICATION	DATA GAINING & EXTRACT	Archive / DMS / E-Mail / E-File / ... — EXPORT

The 3-stage model provides you with the right solution according to your individual requirements and keeps all options open for you to achieve full automation.

BASIC ★☆☆	PROFESSIONAL ★★☆	PREMIUM ★★★

YOUR FIRST STEP TOWARDS AUTOMATION

With **NOVO Mail Basic**, incoming emails (e.g. from the group mailbox) are imported and can be converted into a PDF. Messages can then be further processed using keywords or statistical classification.
Finally, the data is forwarded to a target system, archiving or target mailboxes. With the included reporting and monitoring function, you can keep an eye on everything at all times.

LOOKING FOR MORE?

For professional email processing, we recommend **NOVO Mail Professional**. Here you get additional import channels, additional conversion and extraction options (also for attachments) as well as automated email response.
If required, you can also obtain optional additional packages for AI classification and attachment analysis // option to extract barcodes and forms // creation of searchable PDF files (all packages included as standard in PREMIUM).

AND IF THAT'S NOT ENOUGH:

NOVO Mail Premium contains all the functions of BASIC and PROFESSIONAL including all extension packages for an optimum level of automation.
At this tier, it is also possible to connect to web services (Enterprise Connects) and AI-supported data synchronisation against reference databases such as CRM systems (Data Intelligence) for an additional charge.

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Request a
DEMO *now!*

AUTOMATE E-MAILS SIMPLY AND SMARTLY IN THE 3-STEP MODEL

The 3-stage model provides you with the right solution according to your individual requirements and keeps all options open for you to achieve full automation.

SUSTAINABLE - SCALABLE - NEEDS-ORIENTATED

PREMIUM ★★★

- Import (POP3 / IMAP / Office 365 Exchange, Standard + File etc.)
- Conversion Extended
- Classification Extended
- Full text OCR extraction
- Data Extraction
- Database Import / Export
- Archiving
- E-Mail Response
- Reporting / Monitoring
- **Incl. PDF package**
  (Searchable PDF Creation + PDF/A Compression - included in Premium)
- **Incl. process intelligence**
  (AI classification + attachment analysis - included in Premium)
- **Incl. Document Intelligence**
  (Form Extraction + Barcode Extraction - included in Premium)

€ Enterprise Connects
(CRM, DMS, ERP, etc. interfaces)

€ Data Intelligence

PROFESSIONAL ★★☆

- Import (POP3 / IMAP / Office 365 Exchange, Standard + File etc.)
- Conversion Extended
- Classification Extended
- Full text OCR extraction
- Data Extraction
- Database Import / Export
- Archiving
- E-Mail Response
- Reporting / Monitoring

€ PDF-Package
(Searchable PDF Creation + PDF/A Compression – included in Premium)

€ Process Intelligence
(AI classification + Attachment analysis – included in Premium)

€ Document Intelligence
(Form extraction + Barcode extraction – included in Premium)

BASIC ★☆☆

- Import (POP3 / IMAP / Office 365 / Exchange)
- Conversion Light
- Classification Light
- Archiving
- Reporting / Monitoring

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NOVO MAIL FUNCTIONS AT A GLANCE

	FEATURES	BASIC	PROFESSIONAL	PREMIUM
Import	E-Mail (IMAP/POP3), Office 365, Exchange, Fileserver	✓	✓	✓
	Databases	–	✓	✓
Convert	E-Mail Body to PDF	✓	✓	✓
	Complete E-Mail incl. attachments to PDF/A	–	✓	✓
Classify	Per keyword or statistically	✓	✓	✓
	Semantic, AI and Machine Learning, Attachments	–	€	✓
Extract	Text and data analysis	–	✓	✓
	Form data, barcodes	–	€	✓
Export	Archiving, file server	✓	✓	✓
	Databases	–	✓	✓
Additional functions	Reporting/Monitoring	✓	✓	✓
	Automatic personalised e-mail replies	–	✓	✓
	Searchable PDF Creation, PDF/A Compression	–	€	✓
INTRODUCTORY TIMES		approx. 2 days	approx. 5 days	approx. 10 days

Additions €	**Digital Signature** (Mass Signature) **E-Mail Desk** (administrator front end for the centralised management of incoming e-mails)

OUR INDIVIDUAL RECOMMENDATIONS

With its low-code platform NOVO CxP, inovoo offers numerous options for digitising and automating your internal processes in line with your requirements.

We have the right solution for you too - contact us!
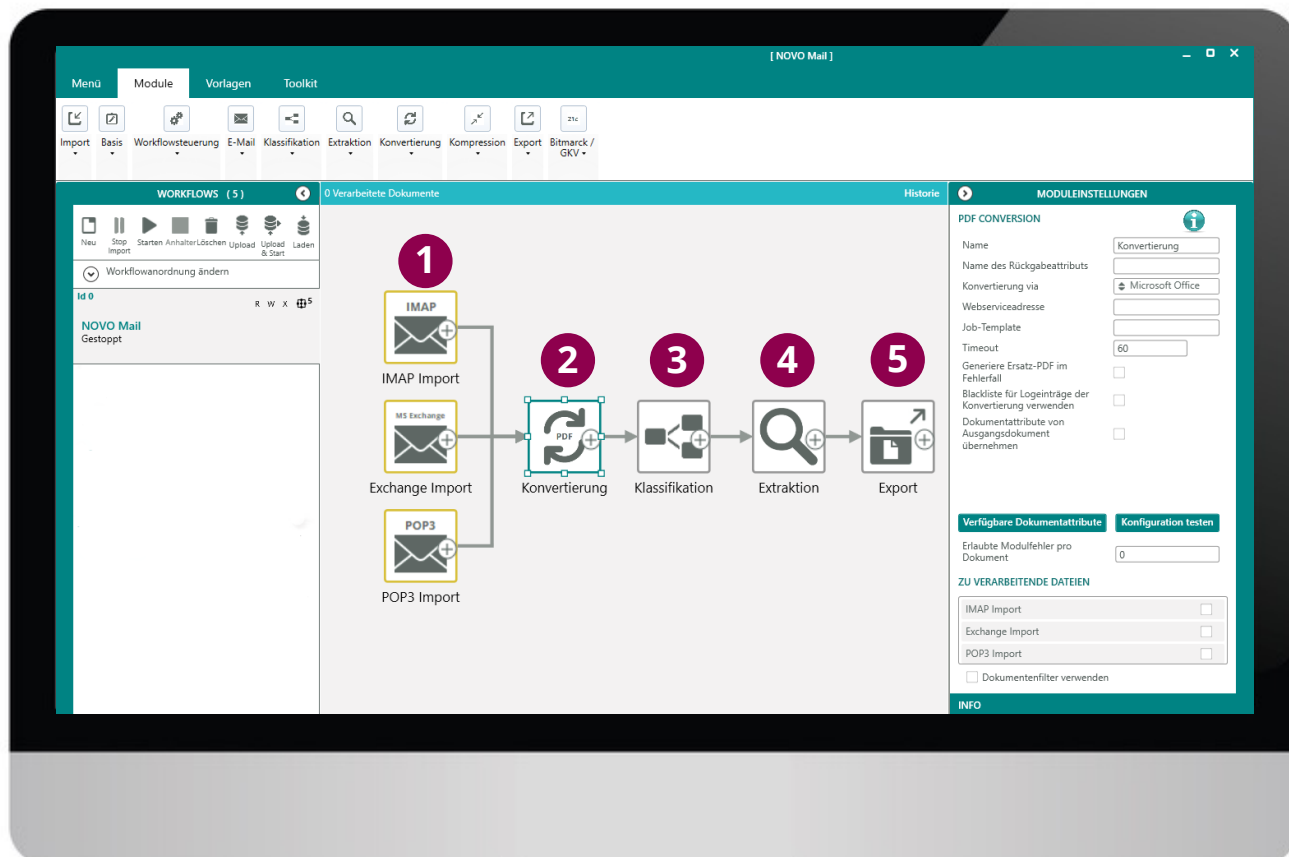
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Request a DEMO now!

NOVO MAIL IN ACTION

Depending on your desired level, the modelled workflow in NOVO Mail relieves you of the labour-intensive decision-making processes, right up to a fully automated process with NOVO Mail PREMIUM - simply, automatically and smartly.

AUTOMATING E-MAIL PROCESSES

1 Email content & attachments are imported, …

2 converted to PDFs, …

3 then categorised with the help of various tools …

4 and the information obtained is extracted for further processing …

5 … and then forwarded to the appropriate target system.

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WHY NOVO MAIL
IS JUST RIGHT FOR YOU!

MAXIMUM AUTOMATION
Relieve employees of tedious routine tasks and create capacity for value-creating tasks.

85 % TIME SAVINGS
Increase customer satisfaction by reducing e-mail processing times.

FLEXIBLE SOLUTION
Three expansion stages offer you the right solution for different requirements in your company.

MARKET-LEADING TECHNOLOGY
NOVO Mail is based on NOVO CxP, the powerful platform by inovoo from inovoo for intelligent process automation - confirmed by leading analysts.

QUICKLY PROFITABLE
Reduced operating costs from day one and amortisation within a few months.

FUTURE-ORIENTED
Benefit today from future technologies such as AI and machine learning in your customer communication.

ABOUT US

With our software solutions, we help companies optimize their data-, document- and object-driven processes and make **hyperautomation** and **intelligent document processing** (IDP) possible.

At its core is an easy-to-manage, **low-code platform** that delivers **intelligent process automation** (IPA) and efficient digitization. Business workflows are highly automated through **integrated AI** for content and capture services.

Have we convinced you or perhaps you have questions? Our team will be happy to help you!

TOP 100
Top-Innovator 2020

SOFTWARE MADE IN GERMANY

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öffentlich